

**PROCESSING NOTICE: CONSENT AND CONFIDENTIALITY CLAUSE FOR SAWS
CUSTOMERS**

SOUTH AFRICAN WEATHER SERVICE (SAWS)

“Personal Information” (PI) shall mean the race, sex, gender, pregnancy, marital status, national or ethnic origin, sexual orientation, age, physical or mental health, disability, religion, conscience, belief, culture, language and birth of a person; information relating to the education or the medical, financial, criminal or employment history of the person; any identifying number, banking details, credit card numbers, email address, physical address, telephone number, location information, online identifier or other particular assignment to the person; the biometric information of the person; the personal opinions, views or preferences of the person; correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence; the views or opinions of another individual about the person whether the information is recorded electronically or otherwise.

“Customer” refers to any person or company requesting climate information from the SAWS. A customer may send a commercial or a public good enquiry.

“POPIA” shall mean the Protection of Personal Information Act 4 of 2013 as amended from time to time.

SAWS undertakes to process the personal information of the customer only in accordance with the conditions of lawful processing as set out in terms of POPIA and in terms of the SAWS’ POPI Policy and only to the extent that it is necessary to discharge its obligations and to perform its functions.

SAWS further ensure personnel receiving or exposed to PI of customers hereby agree to be bound by appropriate and legally binding confidentiality and non-usage obligations in relation to the PI of customers.

The customer acknowledges that the collection of his/her PI is both necessary and requisite as a legal obligation, which falls within the scope of execution of the legal functions and obligations of the SAWS.

The customer therefore irreversibly and unconditionally agrees:

- That he/she is notified of the purpose and reason for the collection, processing and further processing of his or her PI or company details.

- That he/she consents and authorises the SAWS to undertake the collection, processing and further processing of the customer's PI by the SAWS, for the purposes of providing data / climate information.
- To make available to the SAWS all necessary PI required by the organization for the purpose of confirming the course registered with the institution or with the supervisor, as means of verification and use the information to follow up on obtaining copy of the results in completion of the project.
- That, where you provide us with another person's PI for processing, you confirm and warrant that you have obtained the required permission from such person (s) to provide SAWS with their PI for processing and indemnify and hold SAWS harmless against any liability or loss which may be incurred by SAWS or other employees of SAWS as a result of any breach of such warranty.